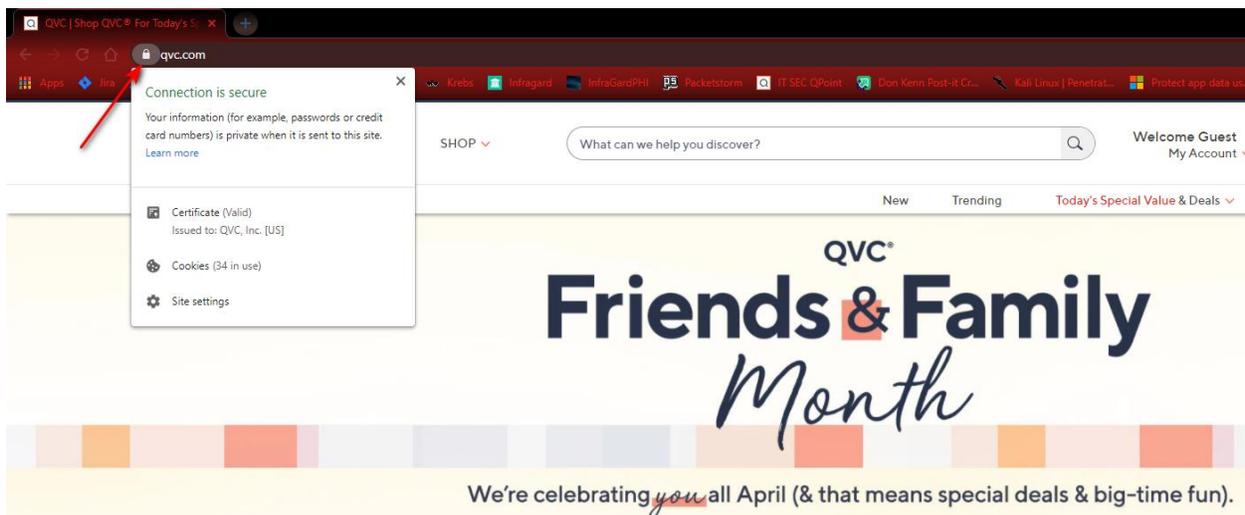


## Q&A From the QVC GETT Video Series Livestream

- How can I find out about what kinds of jobs are at QVC?
  - I love that you are curious about our opportunities. All offerings can be found at [www.qvc.com/careers](http://www.qvc.com/careers). You can use the filters to look at the areas of the business that are most interesting to you.
- How does QVC make sure that no one creates a fake link to make people think they are shopping on QVC?
  - It is actually very hard to prevent someone from setting up a fake website so many companies work hard to have extra proof that the site you are going to is really us. One of the main ways we do this is by having a certificate on the website that proves we are really who we say we are. This is much harder to counterfeit and why there is a lock shown in most web browsers to let you know the site is secure.



- I think it would be cool to work for QVC, but I am not into tech – I like being creative and working with people.
  - QVC offers a world of opportunity and I would consider us to be very much a creative hub. We offer careers in Graphic Design, Fashion Design, Broadcasting and Production, eCommerce, Online marketing and more. In almost every function you have to leverage your creative juices but it certainly is a value add to learn and leverage your analytical tool belt as well.
- From a parent – Can I block phishing texts and messages on my daughter's phone and computer?
  - It's hard to just stop random calls\texts from coming in. Phones are designed to be an open system.
  - One way to counter spam texts is by reporting unwanted texters directly to your phone service provider. For most major carriers — including AT&T, T-Mobile, and Verizon — you can copy the offending message and text it to 7726.
  - Most phones have a setting to automatically filter potential spam messages so that they don't appear in the same list with important, legitimate texts from known contacts.
    - On an iPhone, start the Settings app and tap "Messages." Scroll down and turn on "Filter Unknown Senders" by swiping the button to the right.
    - On Android, start the Messaging app and tap the three dots at the top right. In the dropdown menu, choose "Settings," and then tap "Spam Protection." Finally, turn on "Enable spam protection" by swiping the button to the right.
  - If you get frequent spam from the same phone number, you can use your messaging app to block that number.

- On an iPhone, open the message and tap the user icon at the top of the page, then tap "info." On the next page tap "info" again, and then tap "Block this Caller."
    - On Android, the process may vary depending on the messaging app you're using, but in general, you can tap the three dots at the top of the message and choose "Block number" from the dropdown menu.
  - If you need additional assistance, though, you can turn to an app designed to block spam. An app, available for both iPhone and Android, can dramatically reduce the spam you receive, both in the form of phone calls and text messages. These apps aren't free, though.
    - One thing a colleague did at home is use OpenDNS. This is actually the same technology as Cisco Umbrella and, although it does require some technical knowledge to setup, offers great protections using threat intelligence to help protect you from clicking on malicious links/sites.
- I am going into high school next year and I am interested in cyber security. What are the best classes for me to take?
  - Computer programming, Operating systems, network technology, encryption, computer science
  - Courses that offer problem solving skills and critical\analytical thinking-even some philosophy ones
  - Artificial Intelligence (AI) classes
  - A RaspberryPI is an inexpensive and fun computer to get into and there are lots of online courses and projects that can really provide some valuable skills
- What is it like working for such a big company? Before the COVID restrictions, did you get to travel to other locations? How do you get in to such a big company?
  - Before I joined QVC, I was very much interested in a global company (my prior employer had offices in British Columbia, Sweden and Finland, UK), mainly because I do like to travel and getting to do it with my job was an added perk. I think one of the advantages of QVC being such a large company and having offices all around the world is that you always have someone - a resource, a friend - to go to for advice or help. You learn about different cultures, working habits and mannerisms and I think on top of doing your day-to-day work, it is the people you work with and collaborate with which makes a job great. With QVC before COVID, I have traveled with the company. I have been to Florida, Seattle, UK (England) and Germany.
- I LOVE the sets at QVC, especially at the holidays – what does it take to work in set design?
  - Most of our set design staff has majored in Interior Design while in college. It certainly is a hot area of the business.
- What is something new about your job that gets you excited to go to work?
  - The people. As cliché as that may sound, I enjoy the team members I work with on the regular and I value the relationships I have built. I also embrace the challenges and changes which come with the job. It does keep things interesting so I will say I am never bored which is a great thing.

**THANK YOU QVC!**